



**INOVO Telecom (Pty) Ltd**  
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160 Witch Hazel Ave.  
Highveld Techno Park  
CENTURION  
0157

*"Call Centre on Demand"*

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## **JOHANNESBURG: PRESENCE&INOVO ARE COSPONSORING THE CONTACT CENTRE SUMMIT 2009**

The **Contact Centre Summit 2009** aims to explore holistic development possibilities, challenges, opportunities and solutions for achieving global competitiveness.

Make it a point to be there!

### **WHO SHOULD ATTEND?**

CEOs, Industry Executives, BDOs, Heads, Directors, Managers & Leaders of:

- Contact Centers
- Customer Services
- Call Centre Operations
- Human Resources & Training
- Technical Support / Operations
- Customer Relationship Management & Marketing
- IT Support Managers & Personnel
- Sales & Marketing

### **More information:**

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### **Schedule**

Contact Centre Summit 2009  
18th & 19th February 2009  
Emperor's Palace, Kempton Park - JHB  
Tel: 011 326-0353  
Fax: 011 326-0354